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Press release

Gault&Millau names Bürgenstock Resort Lake Lucerne 'Hotel of the Year 2019'

“The jury deliberations were brief this year. It quickly became clear that the Bürgenstock Resort would be ‘Hotel of the Year’. It is a resort with international class and appeal, and with strikingly authentic restaurant concepts,” says Gault&Millau Switzerland editor-in-chief, Urs Heller, about the Hotel of the Year 2019. In its inaugural year, the Bürgenstock Resort, with its eight restaurants, has already garnered 58 Gault&Millau points and has firmly established itself as the culinary Mecca of Central Switzerland.

The ‘Gault&Millau Hotel of the Year 2019’ prize goes to Bruno H. Schöpfer, Managing Director of the operating company, Bürgenstock Selection, and to Robert P. Herr, General Manager of the Bürgenstock Resort Lake Lucerne. Bruno H. Schöpfer devised the Bürgenstock Resort and successfully guided the massive project through every stage of its nine-year construction. Robert P. Herr is the host at the Bürgenberg and is responsible for a workforce that has grown to 720 employees at the hotel village. The Culinary Director Mike Wehrle has also been honoured for his work in recruiting the chefs and the 95-member kitchen brigade. Under the leadership of Mike Wehrle, the RitzCoffier Restaurant, with its chef Bertrand Charles, received 16 Gault&Millau points straight away. The restaurant Spices Kitchen & Terrace, with its chef Chatsorn Pratoomma, received 15 points, and the restaurants Oak Grill & Pool Patio and Sharq Oriental, with their chefs Andreas Haseloh and Firas El-Borji, were awarded 14 and 13 points respectively.

“One year ago, workers were applying the finishing touches here at the Bürgenstock Resort and today we are standing at a booming resort with global appeal. The distinction as ‘Hotel of the Year 2019’ is highly gratifying for all those who have poured so much into this project for the past nine years,” says Bruno H. Schöpfer, Managing Director of the Bürgenstock Selection, with obvious satisfaction.



“In only our first year, we have made the leap to the Gault&Millau guide with four restaurants and a total of 58 points. This is entirely in keeping with our aim of exceeding the expectations of our guests, not only in terms of hotel accommodation, but in culinary offerings as well,” explains Robert P. Herr, General Manager of the Bürgenstock Resort Lake Lucerne.

For Culinary Director Mike Wehrle, one thing is clear: “The 58 Gault&Millau points right from the start prove that we are doing everything right with our culinary strategy. At our eight restaurants, we are focused on authentic cuisine and the highest quality; we use regional ingredients whenever possible and rely on exceptional talent.”

The ‘Hotel of the Year 2019’ award was presented during a ceremony at the Bürgenstock Resort on 27 August by Gault&Millau Editor-in-chief Urs Heller and Sascha Moeri, the CEO of the title sponsor, Carl F. Bucherer. Afterwards, the guests enjoyed the best of Asian cuisine at the restaurant Spices Kitchen & Terrace, as well as the unparalleled view over Lake Lucerne.

Bürgenstock Hotels & Resort Lake Lucerne

The Bürgenstock Resort Lake Lucerne is part of the Bürgenstock Selection headquartered in Zug, Switzerland. The resort comprises a total inventory of 383 rooms spread across four hotels: the Bürgenstock Hotel & Alpine Spa (5* Superior), the Palace Hotel & Conferences (4*Superior), the Waldhotel Health & Medical Excellence (5*) with a Health & Medical Center; and the Taverne 1879 (3*). In addition, the resort boasts 67 residence suites, eight restaurants and bars, two spas including the 10,000m² (108,000 ft²) Alpine spa and a wide range of leisure activities. The Bürgenstock Selection portfolio includes the Bürgenstock Hotels & Resort Lake Lucerne, the Hotel Schweizerhof Bern & THE SPA (99 rooms) and the Royal Savoy Hotel & Spa Lausanne (196 rooms). The total investment volume of the Bürgenstock Selection is one billion Swiss francs.

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